

IDAHO STATEWIDE HEALTHCARE INNOVATION PLANNING PROJECT

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Statewide **Healthcare Innovation** Plan

Improved health, improved healthcare, and lower cost for all Idahoans

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Grant Administrator:
Idaho Department of Health and Welfare

Agenda

- Housekeeping
- Introductions
- Background Information, Project Background, Summary of State Efforts to Date, and Project Overview
- Project Plan and Timeline
- Break-Out Sessions (and lunch)



Introduction to Mercer

Background on Government Practice



Introduction to Mercer

Our Consultants

- Our more than 185 consultants and the Idaho project team include individuals with expertise in:
 - Group facilitation
 - Delivery system transformation
 - North Carolina's CCNC program
 - ACA policy and operations (including development of health insurance exchanges)
 - Clinical and behavioral health care and quality improvement
 - Project management
 - Payment reform
 - Actuarial and financial analysis
 - Information technology



Mercer's Key Project Staff



**Ed Fischer, MBA
Project Manager**



**Russ Ackerman, ASA, MAAA
Contract Manager**



**Charles Lassiter, JD
Project Manager**



**Dianne Heffron, MBA
Senior Advisor / Facilitator**



**Marcia McDonell
Project Coordinator /
Facilitator**



**Jennifer Feliciano, MBA
Project Coordinator**



**Michelle Walker, MSG, MPA
Senior Policy Specialist**



**Jeff Thompson, MD, MPH
Advisor**



**Lanier Cansler
CCNC Advisor**



**L. Allen Dobson, MD, FAAFP
CCNC Advisor**



**Shelli Stayner
Idaho Healthcare Specialist**

Steering Committee and Work Group Facilitators



Katie Falls



Miki Antonelli, RN, MSN



Maggie Wolfe, MPH



Andrew Wilson



Jack Peters



Shawna Kittridge, MSH, RPh



Scott Banken

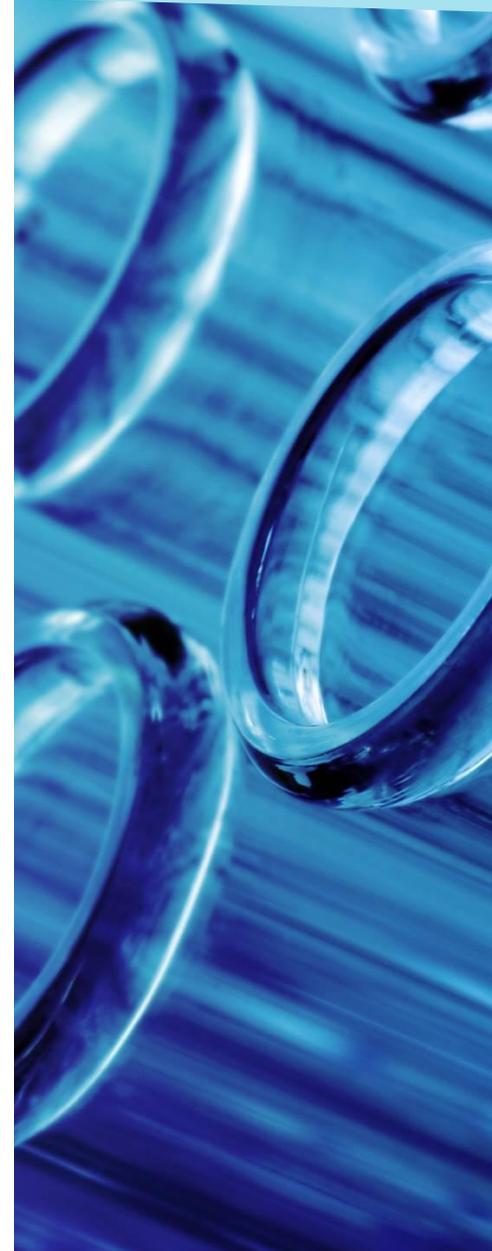


Amy Kawabori, MA

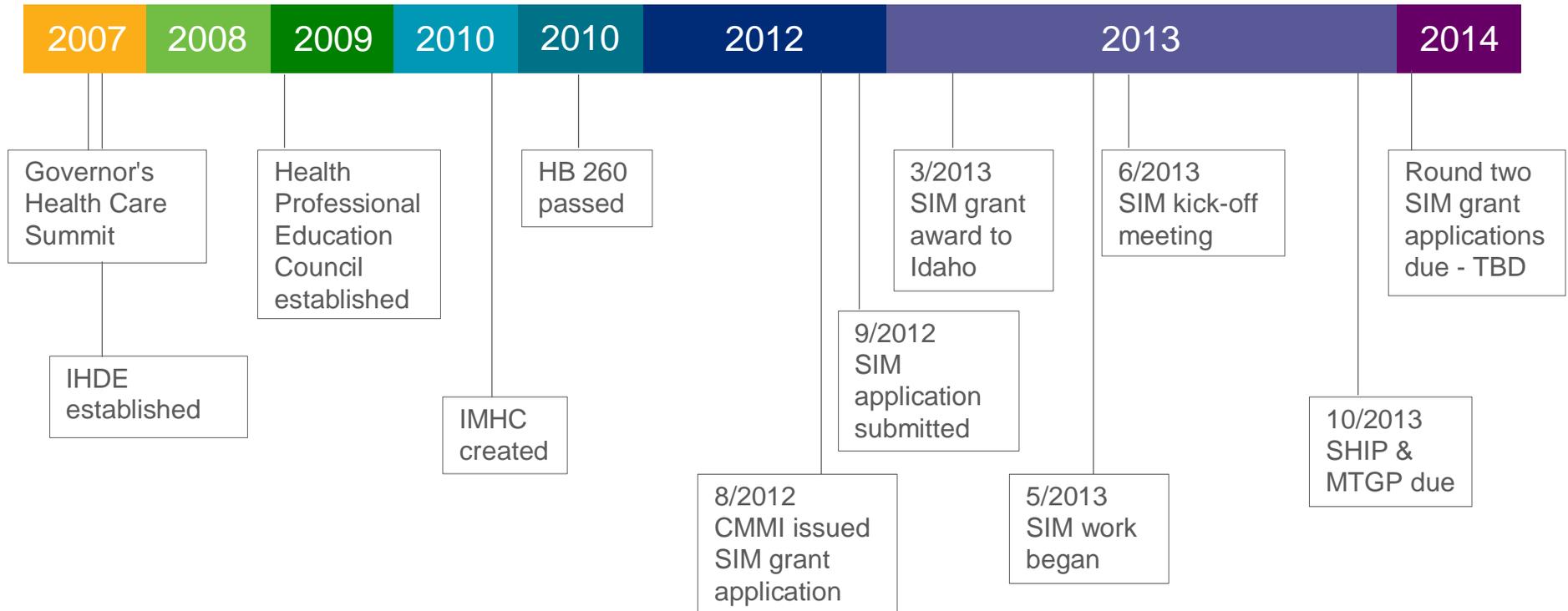
Background Information

The Idaho Landscape

- Idaho Medicaid has experienced unsustainable growth, increasing enrollment 75% over the last decade.
- 96.7% of the state is a federally-designated shortage area for primary care; 100% for mental health care.
- Idaho currently trails the national average of physicians who have adopted electronic health records.
- 15 states currently support an all-payer claims database. Idaho is not one of them. However, IHDE has made significant strides toward this goal.
- Idaho is 25% below the national average in emergency room visits per year.
- Idaho is nearly 43% below the national average per capita spending on imaging costs.
- Idaho spends nearly 39% less on end of life care than the national average.



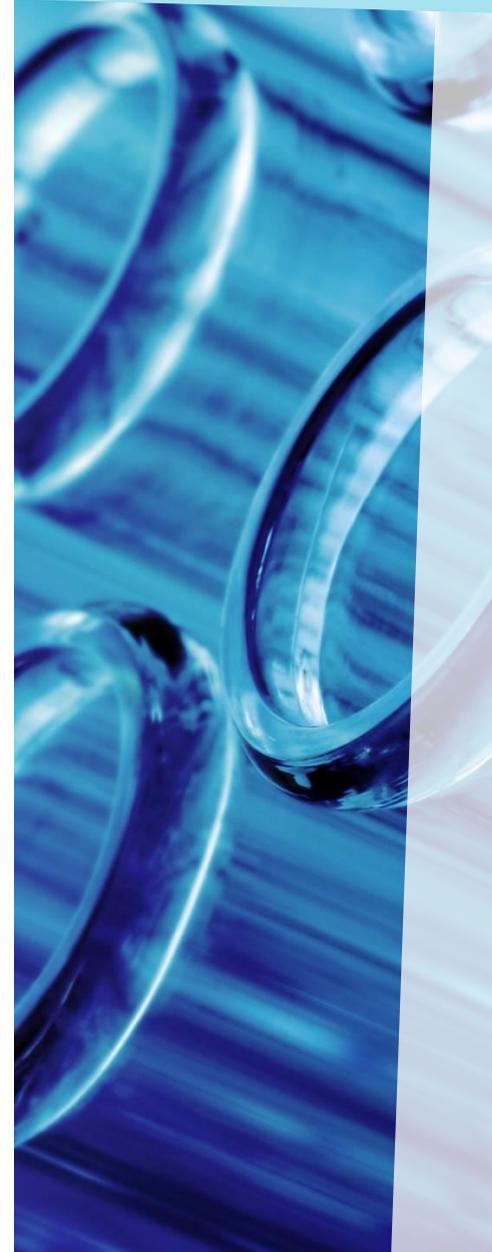
Chronological Review of Events



Project Background

The State Innovation Models Initiative

- The Center for Medicare & Medicaid Innovation created SIMs for states that are prepared for or committed to planning, designing, testing, and supporting evaluation of new payment and service delivery models in the context of larger health system transformation
- The State Innovation Models Initiative is providing nearly \$300 million to support the development and testing of state-based models
- This initiative provides states an opportunity to leverage their unique position as the largest or one of the largest health purchasers in a state spanning both public and private health programs



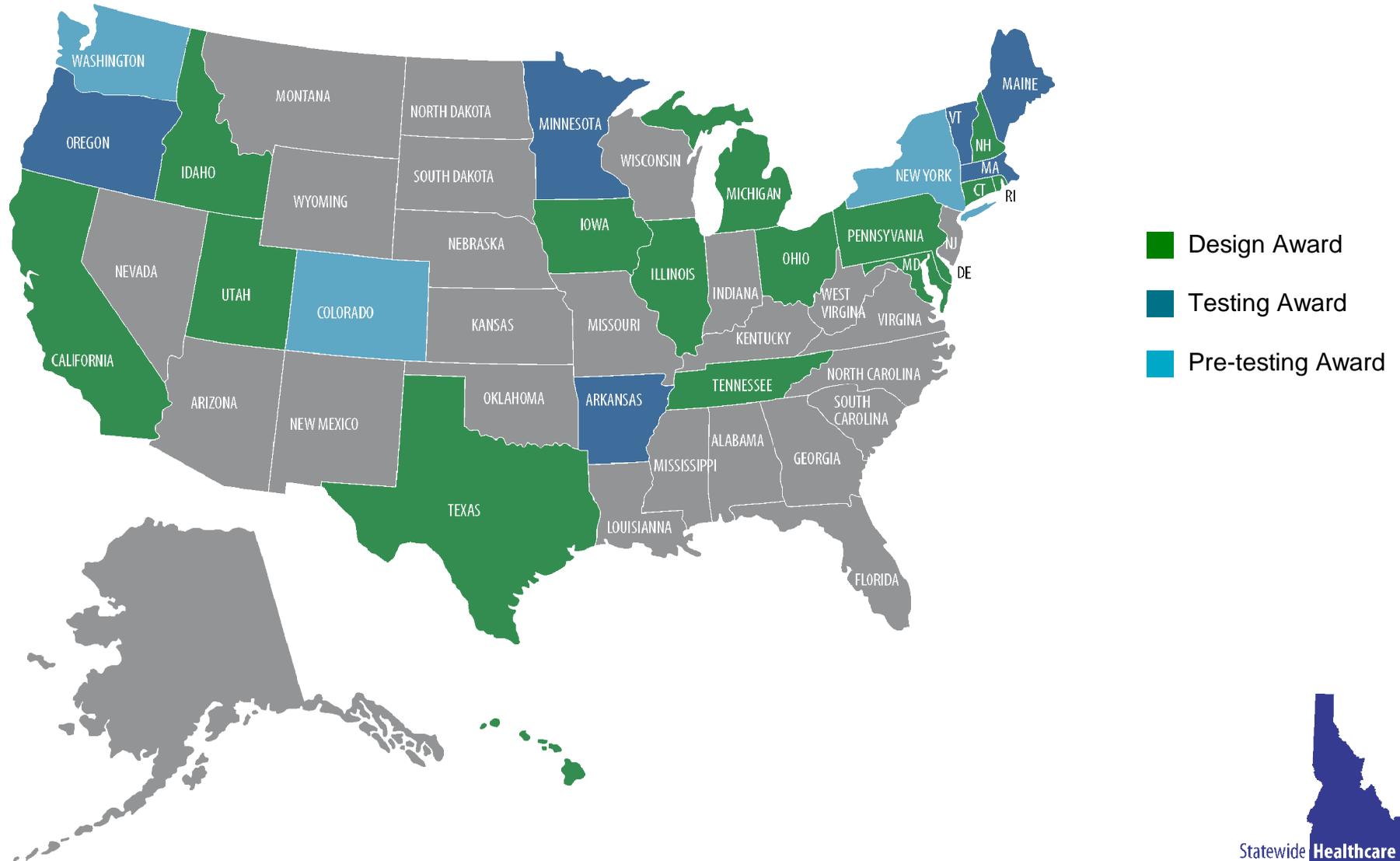
Background Information

Competition for the Award

- Things we know
 - 6 states were awarded Model Testing Awards, while 3 states failed to qualify and received Model Pre-Testing Awards. 16 states were awarded a Model Design Award.
 - The 3 states not receiving a Model Testing Award will be competing for funds with the 16 Model Design Awardees.
 - The average Model Testing Award was approximately \$42 million.
 - The total pool of funds for the last round was \$300 million, less \$50 million reserved for Model Design Awards.
- Things we do not know
 - When CMS will release the Funding Opportunity Announcement (FOA) relating to the second round of Model Testing Awards.
 - If there will be a third round (all indications lead us to believe that there will not).



States Awarded Grants



Project Background

- The Center for Medicare & Medicaid Innovation (CMMI) awarded a \$3 million planning grant to the state of Idaho to create an innovative health care strategy for the entire state.
- Governor Otter tasked the Idaho Department of Health and Welfare (IDHW) with administering the grant.
- IDHW engaged Mercer to assist in the stakeholdering process and development of the innovation plan.
- This project will engage stakeholders in a statewide analysis of the current health care system to identify practices that can support movement to a new payment and service delivery model.
- Project deliverables will serve as blueprints for the system innovation.



Development of the State Healthcare Innovation Plan (SHIP) and Model Testing Grant Application

- Federal guidelines require engagement of work groups and focus groups within an extremely condensed timeline.
- The health care system components of specific emphasis:
 - Network structure and medical home integration
 - Quality improvement
 - Multi-payer reimbursement strategies
 - Data sharing, interconnectivity, analytics, and reporting



Identified Goals – Preliminary

- The SHIP and Model Testing Grant will:
 - Build on the current efforts of the Governor’s multi-payer Idaho Medical Home Collaborative
 - Promote movement towards CMS’ triple aim of:
 - Improving the patient experience of care (including quality and satisfaction)
 - Improving the health of populations
 - Reducing the per capita cost of health care
 - Improve integration of primary care/patient-centered medical homes within the larger health care system
 - Improve data collection to ensure adequate support of clinical patient management and development of clinical performance metrics



SHIP and Model Testing Grant Proposal

- These documents will serve as the strategic plan to transform health care in Idaho to an integrated community care model.
- They will articulate the vision of its health care leaders, providers, and residents.
- They will meet requirements and guidelines set by CMMI.
- Drafts will be provided and reviewed with key stakeholders on a monthly basis throughout the project.



State Healthcare Innovation Plan

- SHIP will include descriptions of:
 - Idaho's **current** health care payment and service delivery system (including patient demographics, system performance measures, and rationale for change).
 - Idaho's **proposed** health care payment and service delivery system (including new model design and rationale; and estimates for improved population health, health care quality, and cost savings).
 - How Idaho will achieve the health care innovation.
 - Expected outcomes of the new system, including:
 - Maintaining/improving quality of care,
 - Improving health status of Idaho communities and health risks of all program beneficiaries,
 - Lowering costs for Medicare, Medicaid, and CHIP, and
 - Lowering costs for privately insured.



Design Elements

- The Innovation Plan will consider several design elements, including:
 - Determining level of integration with behavioral health, home and community-based services, elder care, etc.
 - Creating strategies for adoption of health information exchange (HIE) and meaningful use of electronic health records (EHR).
 - Aligning reimbursement strategies across payers.
 - Building a model that improves quality performance.
 - Improving population health status and removing barriers.
 - Ensuring that beneficiary quality, access, and due process will be maintained or improved.
 - Addressing health care workforce gaps and leveraging health resources.
 - Transitioning to value-based business and clinical models.
 - Improving the performance of service delivery models.

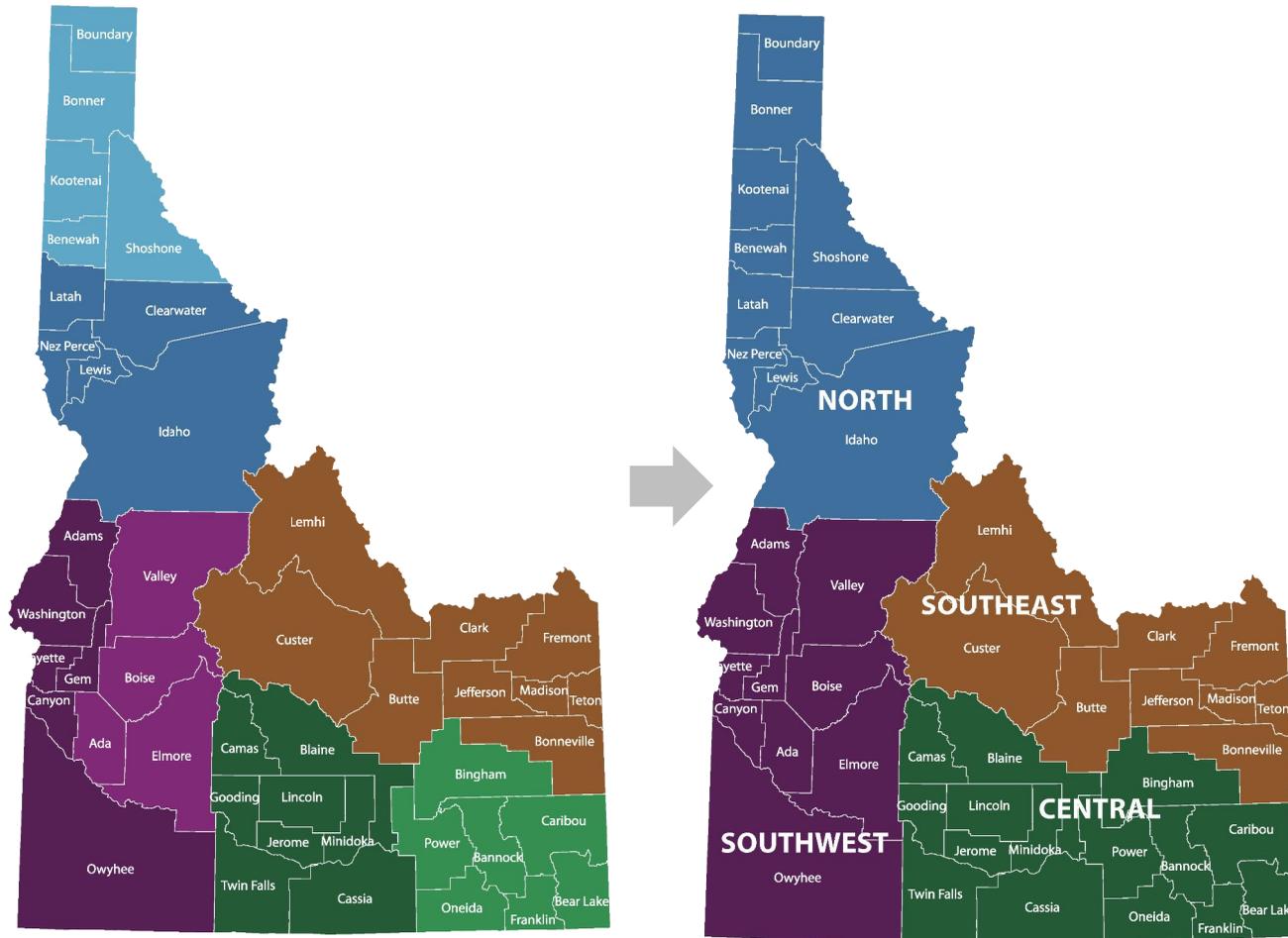


Model Testing Grant Proposal

- The Model Testing Grant Proposal will describe:
 - Model's design, including all payers
 - Geographic areas/communities to be included
 - Likelihood of success/potential risks
 - Testing and evaluation plan
 - Financial analysis of target population, including demonstrated cost savings, and return on investment
 - Population's health status and patients' current experience of care
 - Targeted improvements
 - Process for implementation and testing
 - Staff resources and roles

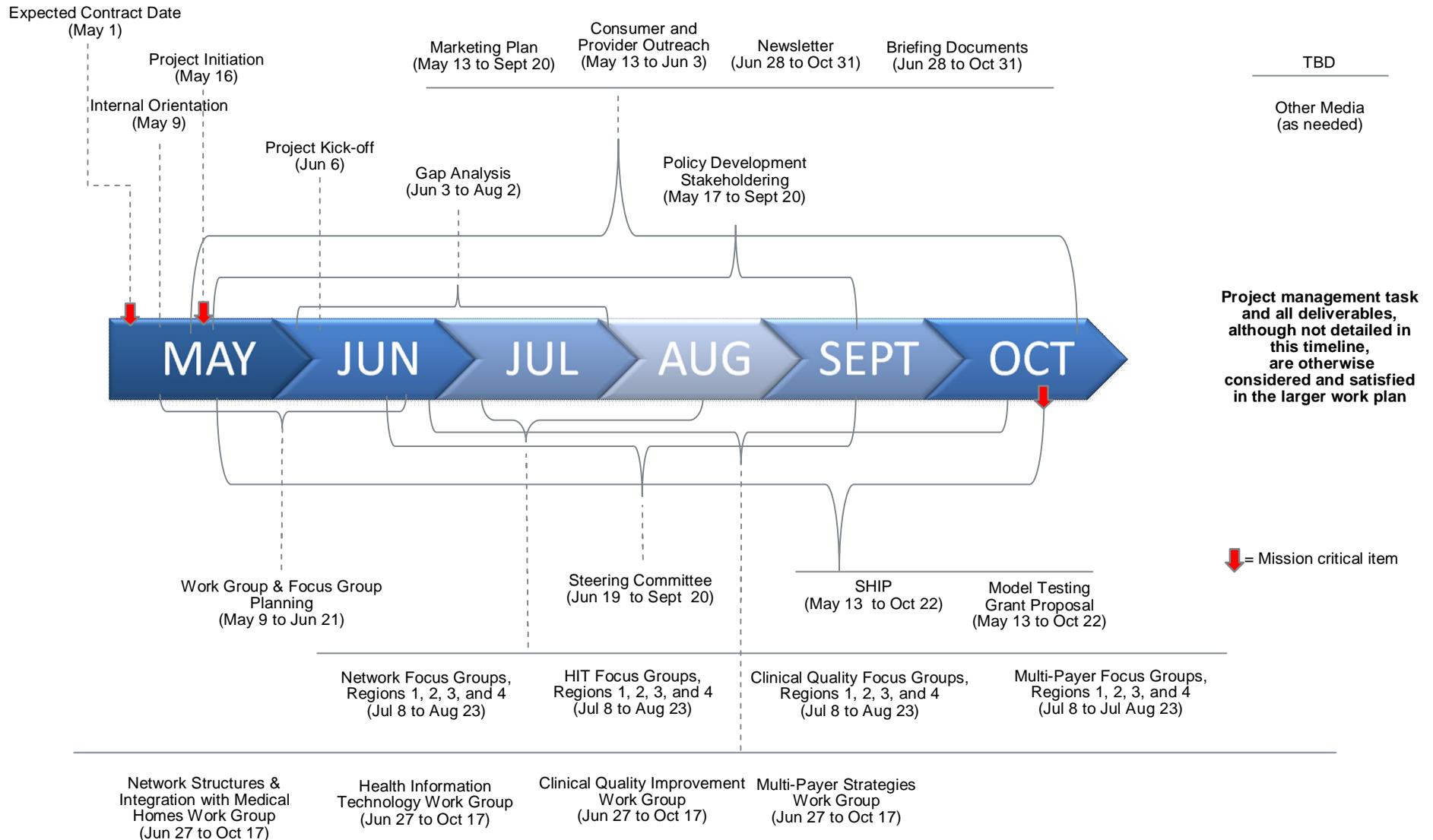
Project Overview

Statewide Focus Groups: Mapping to Regions



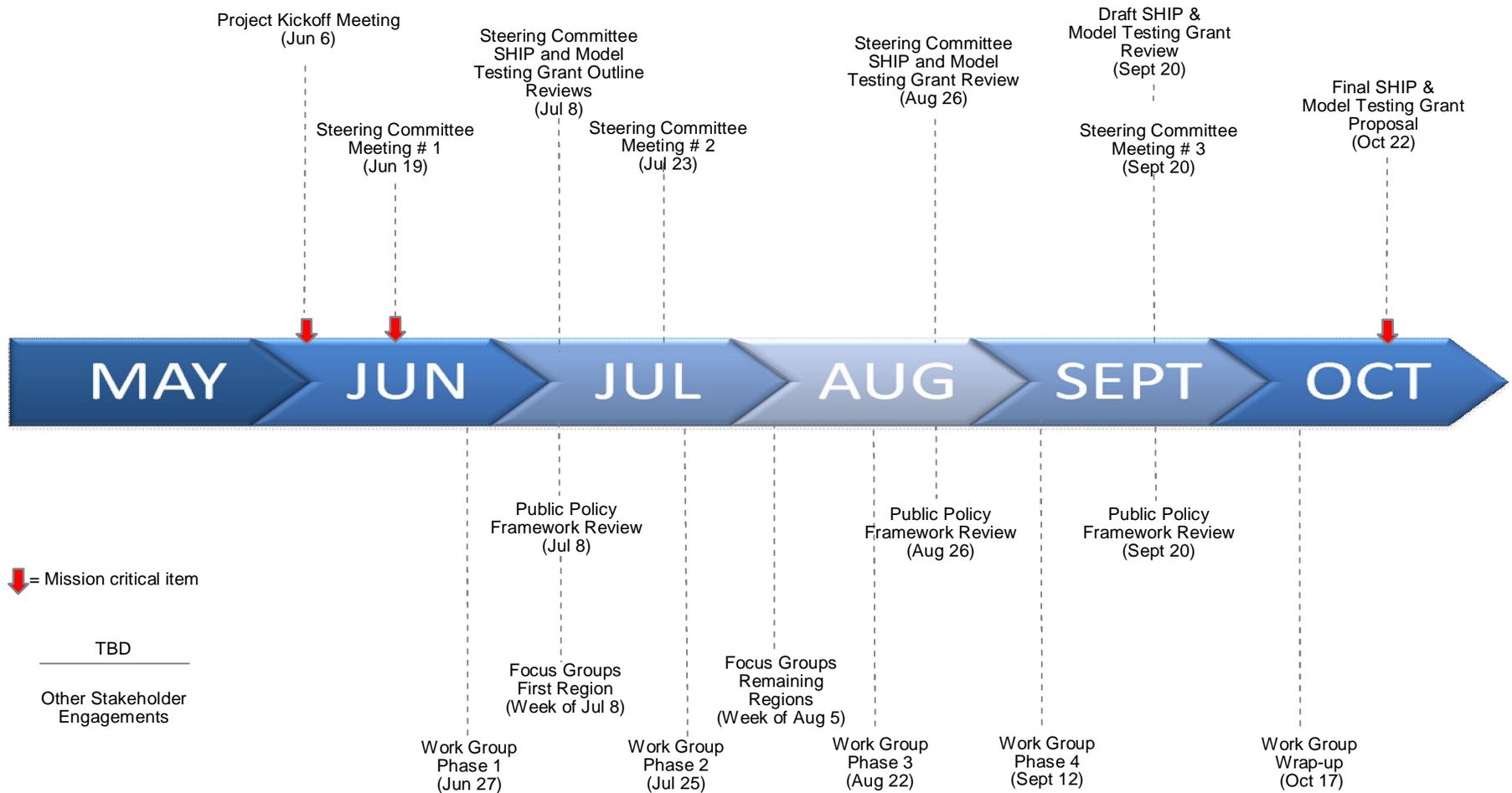
Idaho SHIP Project

Timeline and Project Flow – General Overview of Project

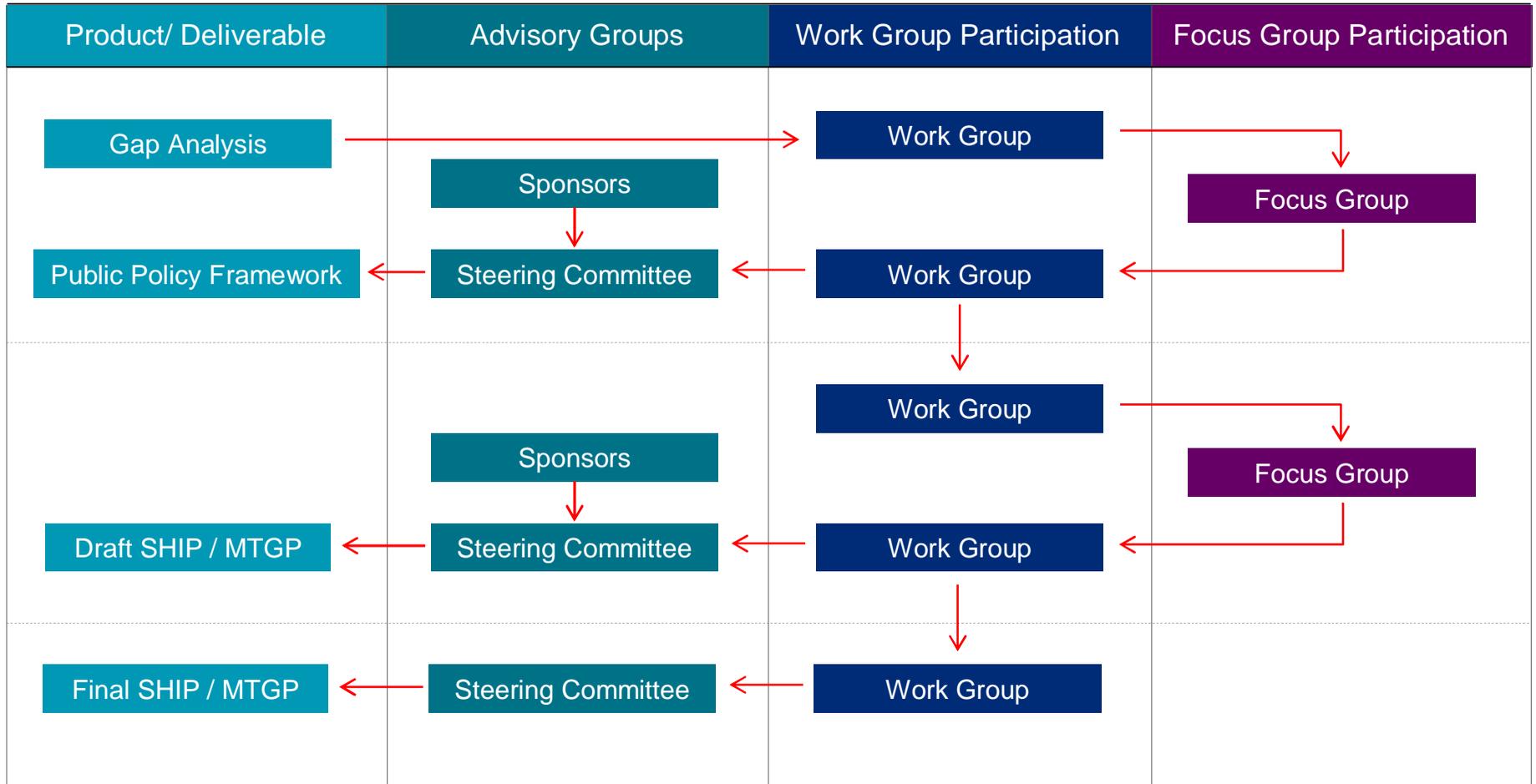


Idaho SHIP Project

Timeline and Project Flow – Steering Committee Meetings



SHIP – Critical Pathways



SHIP Stakeholder Engagement Plan

Objectives and Tactics

The stakeholder engagement effort for the SHIP will achieve four key objectives:

	Objective	Description	Tactics
1.	Awareness building	<ul style="list-style-type: none"> Reach and raise awareness among affected providers and consumers. Develop a supporting Sponsor group as a guiding resource. 	<ul style="list-style-type: none"> Promotional Materials: SHIP video, posters, participant invitations, follow-up emails.
2.	Focus group recruitment	<ul style="list-style-type: none"> Generate awareness of the SHIP and opportunities for focus group participation among primary care providers, consumers, and other service providers throughout the state. 	<ul style="list-style-type: none"> Recruiting, screening, and selection efforts through appropriate channels (steering committee contacts, provider affiliations, state organizations, etc.).
3.	Focus group and work group education	<ul style="list-style-type: none"> Help to prepare focus group and workgroup participants through SHIP and CCNC education. 	<ul style="list-style-type: none"> Educational Materials: SHIP video, SHIP flyer, focus group brochure, work group flyer and journal/guide, work group recaps, steering committee guide.
4.	Status reporting	<ul style="list-style-type: none"> Generate SHIP awareness and provide ongoing project progress updates for all project stakeholders. 	<ul style="list-style-type: none"> A recurring e-newsletter will be distributed to an identified distribution list at regular intervals and posted on key State websites.

Break-Out Sessions

- Lunch is served – please bring your lunch to your break-out meeting
- Steering Committee – Dining Room
- Provider Network Work Group – Idaho East
- Health Information Technology Work Group – Maverick
- Clinical Quality Improvement Work Group – Cimmaron
- Multi-Payer Reimbursement Work Group – Idaho West (North end)
- Kick-Off Focus Group – Idaho West (South end)



