

IDAHO STATEWIDE HEALTHCARE INNOVATION PLAN

Meeting Notes

CLIENT:	State of Idaho	MEETING DATE:	June 6, 2013
SUBJECT:	Clinical Quality Improvement Work Group	LOCATION:	Oxford Suites - Boise
ATTENDEES:	Cara Robinson, Mary Sheridan, Barton Hill, Andrew Baron, Christine Hahn, Miki Antonelli, Marcia McDonell, Shawna Kittridge	DISTRIBUTION:	All attendees

Decision Items

- Cara Robinson joined the Clinical Quality Improvement (CQI) Work Group (WG), for today, in place of Peggy Evans (Qualis Health).

Follow-Up Items

- Provide background information on Focus Group (FG) structure and process to WG participants.
 - What is the structure of the FGs? Size? How will participants be identified? What is the communication process/method of invitation? Will translation services be provided?
 - Will FGs receive questions ahead of time?
- Identify a Board of Medicine representative to participate in at least one CQI WG meeting.
- Add health systems/hospitals/clinics to the Other Service Providers FG, if not already included.
- Research physician assistant role within the patient-centered medical home model. How will they be targeted under the FG structure (e.g., primary care physician [PCP] or Other Service Providers)?

Notes

- Miki/Marcia kicked off the meeting with a discussion of CQI WG goals and the presentation deck (A copy of that document was forwarded to the meeting participants on June 7, 2013.)
- The WG had concerns/questions about how to include uninsured/underinsured consumers on the FGs. Will only Medicaid recipients and the insured be asked to participate? How will invitations be extended? What about consumers with limited English/alternative language needs? They also suggested that groups be limited to 15 people.

- WG discussed the composition of the WG and participation of those selected but not attending today. Mary Sheridan asked how other subject matter experts would be engaged to participate on the WG.
- Additionally, WG would like an understanding of quality measures/research available from states farther along in SHIP or innovation process - particularly Oregon and North Carolina.
- WG requested information regarding best practices for CQI from other states.
- Potential participants/SMEs to consider including: Linda Rowe (Qualis – Boise), Katherine Phillips (Safety Net Medical Home Initiative – Qualis), Idaho Medical Home Collaborative (IMHC) quality representative.
- Dr. Baron recommended that we involve a representative from the Board of Medicine in at least one meeting to review recommendations/standards developed by the WG.
- Dr. Kelly McGrath from Clearwater Medical in Orofino was recommended to participate in WG. A question related to travel expenses/stipend was raised since he lives outside of the Treasure Valley.
- WG had many suggestions re: additional participants to include in the FG process for Other Service Providers including health coaches, other medical providers with prescriptive authority and clinical monitoring roles, pharmacists, nurses, and health/hospital systems.
 - Where do physician assistants fit based on their practice limitations (e.g., PCP or Other Service Provider)?
- Dr. Hill noted that any CQI guideline must have an associated measure for monitoring.
- Dr. Baron asked if quality guidelines and measures could be provided to provider FGs ahead of time? (CMS, the Blues, etc.). Evidence-based guidelines for smoking cessation and the supporting performance measures were suggested.
- The WG would like to review background materials for the IMHC project before the next meeting. They were also interested in background information on multi-payer initiatives.
- The WG formulated questions to be posed to the three FGs (PCP, Other Service Providers, and Consumers). These questions will be shared with the WG at the next meeting for approval.
 - There was significant discussion regarding whether the FG participants should be surveyed prior to attending FG meetings to gather base data related to the questions posed. Dr. Hill thought that a survey could be used to supplement or inform the FG discussions. Alternatively, the WG discussed the idea of surveying all physicians in Idaho to gather baseline information.
 - The WG recommended that the questions for each FG be grouped in the following categories and asked in the following sequential order:
 - What is working well?
 - What could be improved?
 - What would you do differently tomorrow?
 - WG would like to provide FG participants, particularly PCPs and other service providers, with sample evidence-based guidelines and measures. They recommended the following disease states as examples for guidelines and measures:

- Smoking cessation
- Diabetes
- Obesity
- Mental health
- Wellness
- Hypertension
- The WG agreed to the following future meeting dates: Monday, July 1; Thursday, August 1; Thursday, August 22; and Thursday, September 12. All meetings will be held from 10:00 am to 2:00 pm (location to be determined).