

IDAHO GAP ANALYSIS FOR THE STATE HEALTHCARE INNOVATION PLAN

Below is a description of the process Mercer will utilize for the gap analysis that helps identify strategies to bridge the current system with a new system design.

Mercer has been tasked with developing a gap analysis that will identify the hallmarks of the current healthcare system in Idaho in order to better identify approaches that will successfully leverage system attributes already in place and can support innovative strategies that move the system towards new payment and service delivery models.

The gap analysis will begin with an evaluation of the current healthcare systems that encompasses the current marketplace for both the public and private purchasing and delivery systems in Idaho. The key features of each program will be described via a matrix that identifies the core components of the healthcare market from the topical perspective of each of the work groups supporting the State Healthcare Innovation Plan (SHIP) initiative. These topic areas include:

- Network integration
- Health information technology
- Clinical quality improvements; and
- Multi-payer

In addition, continued stakeholder engagement, as well as general public policy, will inform the gap analysis.

After the tenets of the current healthcare systems in Idaho are identified, they will be compared to the criteria of established, successful multi-payer health delivery models. Information and issues identified by each of the four workgroups, as well as information gleaned from regional focus groups, will inform the gap analysis. The criteria and attributes of a new healthcare system for Idaho will also be added to the matrix as a comparison in order to determine where there is a need to change existing system structures in order to implement a core tenet as identified by the analysis or workgroup/stakeholder input. The matrix will also identify those current systems in place that support the new delivery service model.

It is anticipated that the gap analysis will help identify areas within the current system that can facilitate discussion and questions by each of the workgroups to ultimately determine how that area fits within a new service delivery model. The input from each workgroup will then feed back into the gap analysis to ultimately inform the final development of the SHIP. It is also expected that the discussions in each workgroup will result in additional areas that had not yet been identified through the gap analysis. To the extent possible, these areas may also be added to the gap analysis for further discussion.

This coordinated analysis will inform a model that will best suit the unique needs and characteristics of the State of Idaho and its goal of creating a sustainable comprehensive multi-payer healthcare delivery model that improves healthcare and lowers costs for all Idahoans.