



# SHIP Operations and IHC Workgroup Reports September 2015

## **SHIP Operations:**

### **Website** – SHIP.Idaho.gov

- Further content has been developed for the SHIP website based upon feedback provided. The Interest Application for Primary Care Clinics (to ascertain their interest in the SHIP PCMH transformation initiative) has been posted on the website to make it accessible and easy for interested clinics to complete the application online by the September 14, 2015 deadline.

### **SHIP Staffing**

- Operations has hired a temporary administrative assistant and recruitment is underway for a permanent administrative assistant to replace Christina Richter who accepted another position. The HIT/Payer Project Manager Position remains unfilled at this time; we anticipate taking action on this position in the Fall.

### **SHIP Contracting/RFP Status**

- The PCMH Contract has been awarded to Brilljent , LLC and we are awaiting release of funds for that contract from CMMI. Anticipated start date is late September or early October, 2015. The draft data analytics RFP is nearing completion and will be ready for review by the Data Analytics Evaluation Committee. It is anticipated that this RFP will be posted for release for competitive bid hopefully by late September, 2015 with a 30 day posting period for submittals by interested vendors. Three facilitation contracts have been negotiated relating to 1) the Community Health Worker (CHW) curriculum and system delivery design; 2) the Regional Collaborative Kick off meeting; and 3) facilitation of the Telehealth Ship Goal 2 planning process. The State Evaluator Solicitation Proposal and the Community Emergency Medical Services (CHEMS) contract are in development.

### **Regional Collaboratives**

- Report Item: All seven SHIP Managers have been hired.
- Report Item: Directors are reaching out to RC Champions
- Report Item: DRAFT Job Description for the champions is available for review
- Report Item: DRAFT RC Structure is available for review
- Report Item: Weekly phone conferences are scheduled with PHD Directors and SHIP staff
- Report Item: November 5th Kick-off meeting planning
- Action Item: None
- Next Steps:
  - o Start contract monitoring
  - o Continue November 5th Kick-off planning
  - o Establish support channels for newly hired SHIP Managers
  - o Finalize drafts of job descriptions and RC structure

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## Advisory Group Reports:



### Telehealth

- **Report Item:** The SHIP telehealth expansion effort is goal 2 of the Telehealth Council with the following objectives and activities:
  - Objective 2.1 Develop a SHIP telehealth expansion plan.
    - Identify state planning resources.
    - Develop a roadmap to operationalize telehealth in rural PCMHs and CHEMS programs, including behavioral health and specialty services.
  - Objective 2.2 Provide training and technical assistance to support telehealth program development in PCMHs and CHEMS.
    - Identify and provide on-site and virtual training resources for PCMH, CHEMS, and Public Health District SHIP staff.
    - Identify and provide best practice resources for the delivery of telehealth services.
    - Develop and implement a peer mentoring program.
  - Objective 2.3 Establish and expand telehealth programs to improve access to specialty care and behavioral health services in rural communities.
    - Provide technical assistance to Public Health District SHIP staff, Regional Health Collaboratives, PCMHs, and CHEMS staff to implement new and expanded behavioral health and specialty services via telehealth.
    - Identify behavioral health and primary care integration telehealth resources.
- **Action Item:** None
- **Next Steps:**
  - Subcommittee meetings will be facilitated by Bracke and Associates.
  - Planning a kick-off call with subcommittee members in early October and a day-long planning meeting is scheduled for November.



### Community Health Workers

- **Report Item:** CHW Advisory Group debriefed regarding the July Stakeholder's meeting
- **Report Item:** CHW Outreach/Awareness committee and CHW Training committee submitted progress reports to the CHW Advisory Group.
- **Report Item:** CHW Training committee full day meeting planned for October
- **Action Item:** None
- **Next Steps:**
  - CHW Training committee to meet in October to develop training proposal for IHC November meeting
  - CHW Outreach/Awareness committee to collaborate with CHW Training committee to be included in the training proposal for IHC to review.

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## Advisory Group Reports (continued):



### Community Health EMS

- **Report Item:** EMS agencies selection – planned to be completed by January 2016. Somewhat dependent on PCMH selection
- **Report Item:** Program Handbook – planned to have it finalized by the EMSAC taskforce meeting on October 7<sup>th</sup>
- **Report Item:** Blackfoot Fire – three paramedics in training
- **Report Item:** CHEMS Charter – submitted to Mercer
- **Report Item:** Contract with ISU – issue with CMMI approval
- **Report Item:** Engagements – Medicaid, Nursing Board, Blackfoot Fire Chief, Ada County Paramedics
- **Action Item:** None
- **Next Steps:**
  - Assisting Blackfoot Fire to establish CHEMS program
  - Collaborating with Ada County Paramedics
  - Identifying metrics and reporting process
  - Preparing readiness assessment
  - Planning outreach and marketing campaign



### Oral Health Alliance

- **Report Item:** None
- **Action Item:** None

## Workgroup Reports:



### IMHC

- **Report Item:** IMHC finalized the Interest Application to determine interest and readiness of primary care practices related to participation in the SHIP PCMH transformation.
- **Report Item:** The SHIP team informed the IMHC members that the Interest Application packets will be mailed and emailed to all Primary Care Service Locations by the beginning of September.
- **Report Item:** IMHC finalized their Workgroup charter and are forwarding it to the IHC for review/approval.
- **Action Item:** Approval of the IMHC Workgroup Charter.
- **Next Steps:**
  - The workgroup will be provided analyzed results of the SHIP applications of interest from the SHIP project team for their review during the next scheduled IMHC meeting on 9/30/15. The IMHC will review the results, and the “overall landscape” of primary care provider’s interest in participating as a SHIP clinic. The IMHC will set a timeline to provide the IHC with high level recommendations based on the analysis of interest as well as input in the development of the final application questions.

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## Workgroup Reports (continued):



### Health Information Technology

- **Report Item:** HIT continues to monitor the progress on the Data Analytics RFP process.
- **Report Item:** The HIT webpage has been updated with meeting documents, a brief history summary and a section dedicated to RFP process updates for the public.
- **Report Item:** With the support of Mercer, the workgroup charter has been completed and accepted by the HIT workgroup. Additional action from the IHC is requested.
- **Action Item:** Approval of the HIT Workgroup Charter.
- **Next Steps:**
  - HIT will be accessing TA from the Office of the National Coordinator (ONC) to assist in verifying alignment with national HIT strategies.
  - At a future meeting, HIT will engage in discussion with several other states that have successfully managed their HIT transformation efforts for lessons learned and feedback on Idaho's roadmap.
  - Ongoing monitoring of the Data Analytics RFP process until an award is made by the Department.



### Multi-Payer

- **Report Item:** The MPW charter is being presented for final review at the MPW September meeting.
- **Report Item:** Mercer continues to work with MPW payers regarding collection of baseline financial data reports required by CMMI. Data collection is anticipated to start in September.
- **Action Item:** The MPW Workgroup proposal, Idaho Multi-Payer Payment Transformation summary and the Charter will be presented to the IHC as action items at the September, 2015 meeting.



### Clinical/Quality Measures Quality Measures Workgroup-

- **Report Item:** None
- **Action Item:** None
- (This workgroup does not have a monthly schedule – meets as needed. They are scheduled to meet again in late September)



### Behavioral Health

- **Report Item:** Mercer presented the BHI Workgroup Charter for review and feedback.
- **Report Item:** Site visits are scheduled for September and October with the Idaho Medicaid Health Home Project Team to conduct Behavioral Health Integration Survey with existing Health Homes in Idaho. This data will be used to determine Idaho's current level of Behavioral Health Integration within existing Health Homes.
- **Report Item:** Presentation on SHIP grant to the Idaho National Association of Social Workers with emphasis on NASW participation in SHIP through the Regional Health Collaboratives.

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## Workgroup Reports (continued):

### Behavioral Health (continued)

- **Report Item:** Matt Wimmer presented updated material on Medicaid's Tiered Payment Model Proposal.
- **Report Item:** Greg Dickerson presented on Regulatory Barriers to BH integration.
- **Report Item:** The NASHP-TA Grant Team Site Visit is planned for November 3-6, 2015.
- **Report Item:** A presentation on the SHIP model test grant was delivered by Gina Westcott to the Idaho National Association of Social Workers with emphasis on how NASW could participate in SHIP through the Regional Health Collaboratives.
- **Report Item:** Kathie Garrett with NAMI Idaho presented material on Mental Health Parity.
- **Action Item:** Approval of the BHI Workgroup Charter.
- **Next Steps:**
  - BHI Sub-Committee members will review and provide comments regarding the BHI survey (September 15, 2015) as requested.
  - Gina Westcott will work with NASHP to finalize a schedule for the November site visit the week of November 3rd.
  - Scott Carrell will provide the BHI Sub-Committee with an IHDE presentation on October 13th.



### Population Health

- **Report Item:** PHW Charter reviewed by the group
- **Report Item:** PHW is working on a concept paper for the medical and health neighborhoods to present to the IHC on October 14, 2015
- **Report Item:** Data measures – draft data matrix reviewed and discussed with emphasis on alignment between:
  - Get Healthy Idaho: Measuring and Improving Population Health
  - Division of Public Health's Leading Health Indicators and chronic disease grant
  - SHIP clinical quality measures
  - Qualis Healthy Hearts Northwest initiative
- **Report Item:** Group received report on RHC, CHEMS and CHW
- **Action Item:** None
- **Next Steps:**
  - PHWG Meeting October 7, 2015 3:00 – 4:30
  - Identify population health measures and recommend to IHC October 14
  - Draft medical/health neighborhood concept for IHC consideration on October 14



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