

Idaho SHIP PCMH Transformation Supports and Incentives(April 6, 2015)

The Idaho SHIP will engage 55 primary care clinics per year over the three year model test to ultimately transform 165 practices to PCMHs. The Idaho SHIP will provide training and technical assistance supports as well as financial incentives to primary care clinics that commit to participating in the PCMH transformation initiative. These supports and incentives include:

Training/technical assistance supports to participating clinics:

- 1. PCMH Transformation:** PCMH transformation training and technical assistance includes consultant assistance in completing a PCMH readiness assessment, developing an individual practice transformation plan, opportunity to participate in regional face to face trainings, along with webinars, and on-site, telephonic and virtual team coaching on core transformational elements.
- 2. Quality Measurement and Reporting:** PCMH training and technical assistance in preparation to report performance on IHC identified quality and outcome measures. This includes activities such as HIT education, workflow redesign, optimizing the use of EHRs and collecting clinical quality data.
- 3. Rural and Frontier Clinics:** Rural and frontier clinics will receive additional supports to develop virtual PCMH. This support includes telehealth training and equipment, and training for CHWs and CHEMS to provide care coordination for patients in rural settings.
- 4. Regional Collaborative Support:** In addition to first year PCMH transformation support from the PCMH Transformation consultant, participating clinics will receive on-going transformation support from their Regional Collaborative over the course of the model test, along with assistance in care coordination through the local Medical/Health Neighborhood.
- 5. Data Analytics:** the statewide data analytics system will provide individual practitioner feedback on care outcomes for patients and patient panels.

Financial incentives to participating clinics will include the following:

- 1. PCMH Practice Transformation Initiative Incentive.** A \$10,000 lump sum transformation incentive will be provided to clinic sites that sign a MOU to participate in the SHIP and work with the PCMH consultant to complete a PCMH readiness assessment and develop a specific practice transformation plan.
- 2. PCMH Transformation Recognition Incentives.** Clinic sites achieving nationally recognition for PCMH transformation will be reimbursed for the equivalent amount of NCQA recognition fees, depending on the size of their practice. (NCQA fee is ~\$2K-\$5K, depending on the number of practitioners on site)
- 3. PCMH Transformation Outcomes Incentives.** Incentives to practices for completing specific IHC-approved activities that reflect a high level of PCMH development. These incentive goals and amounts will be determined by the IHC prior to the Initiative Kick-Off in the Fall of 2015. (this is a change from initial incentive proposal which was based on NCQA tiers. IHC can use funds to incentivize quality performance outside of NCQA recognition).
- 4. Idaho Health Data Exchange (IHDE) Connectivity:** IHDE initial connectivity fees paid for those clinic sites participating in the initiative. In addition, first years dues to IHDE covered by SHIP.
- 5. Payment Redesign:** Clinics participating in the SHIP initiative will be considered by participating public and private payers for new payment methodologies, migrating from volume based payments to value based payments with improved health outcomes