



# SHIP Operations and IHC Workgroup Reports August 2015

## **SHIP Operations:**

### **Website** – SHIP.Idaho.gov

- Live launch occurred August 1, 2015. Home, IHC (Governance), Calendar, Work groups, Regional Collaboratives, FAQ, About Us, and Contact Us pages are all active on the site. Additional pages scheduled for content population and publication in August include: Telehealth, Multi-Payer workgroup, HIT workgroup, Population Health workgroup, IMHC, Clinical Quality Measures workgroup, Behavioral Health Integration workgroup, CHEMS and CHW pages. The site is designed with the general public in mind. As a user moves deeper into the site, additional pages contain further details and links to SHIP and workgroup documents. Visitors have the ability to sign up to be on the listerv as well as set page alerts – so as content changes, they will receive email updates.

### **SHIP Staffing**

- Operations has hired a second administrative support staff member to assist the team and various workgroups. We are pleased to welcome Christina Richter; who comes to us with a diverse background in human services and customer service. SHIP has a staffing model that uses both administrative and professional staff to support the various workgroups and advisory bodies the IHC has chartered/recruited. The HIT/Payer Project Manager Position remains unfilled at this time; we anticipate taking action on this position in the Fall.

### **SHIP Contracting/RFP Status**

- As cited in previous meetings, the contracting process not only requires compliance with state procurement procedures but also the additional step of CMMI review and release of funds. This additional step has slowed the process but we are happy report that as of August 1 we have 10 signed contracts (7 health districts, IHDE, Mercer) and the most recent with a vendor to assist in creating the data analytics RFP; with an additional 2 contracts pending (PCMH & analytics RFP production). Contracts currently under development are: Community Emergency Services Paramedic Training starting February, 2016, Telehealth Council SHIP Subcommittee facilitation process and November 5<sup>th</sup> Kick-off for the Health Collaborative facilitated workshop.

### **Regional Collaboratives**

- Three Public Health Districts hired a SHIP Manager starting on 17th of August; four districts are in the final process of selection. All RC Champions have been identified. On November 5<sup>th</sup> a SHIP RC Kick-off facilitated meeting will be held in Boise bringing together PHDs staff, PHD Directors, RC Champions, IHC leadership, DHW SHIP staff and leadership to coordinate and synchronize the RC effort. A job description for the Chair & Co-Chair positions has been drafted and is being reviewed by the District Directors and the IHC leadership.



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### **Advisory Group Reports:**

#### **Telehealth**

- Two goals related to SHIP telehealth expansion and payment for telehealth services have been selected and two subcommittees formed to begin work on these. The SHIP telehealth expansion subcommittee will be chaired by Mary Sheridan and Susan Ault. The first meeting is planned for late August. The Telehealth council will meet as needed to review the recommendations of the subcommittees and will provide feedback and additional direction as needed.

#### **Community Health Workers**

- The CHW Stakeholder meeting was held in Boise on July 30th 2015. Statewide assessment survey results and conclusions were presented as well as a CHW panel discussion with questions directed to current CHW's regarding the types of training, tools, resources and information needed to effectively perform that role in the field. In the afternoon, two CHW committees met to discuss: 1) outreach and marketing and 2) SHIP CHW training curriculum. The training committee made great strides in identifying the training components, objectives and goals. A follow-up meeting will be held to further refine the recommendation to the IHC.

#### **Community Health EMS**

- Contract negotiations are in progress for the 2016 paramedic training that is to be offered to 12-15 candidates starting in February, 2016. Agency readiness assessment will be conducted by October 2015. CHEMS Planning committee decided to meet more frequently than once a month due to escalation of activities.

#### **Oral Health Alliance**

- The Oral Health Alliance (OHA) Advisory Group has met and is developing their recommendations relating to SHIP and the integration of oral health in the medical neighborhoods. OHA representation is also being requested on the Population Health Workgroup.

### **Workgroup Reports:**

#### **IMHC**

- IMHC reviewed their Workgroup's charter, deliverables and goals and have submitted their comments to SHIP staff and Mercer. IMHC is developing an initial application to determine interest and readiness of primary care practices related to participation in the PCMH transformation. IMHC is also refining the selection criteria for identifying the first cohort of 55 clinics that will participate in the PCMH SHIP model test.

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### **Workgroup Reports (continued):**

#### **HIT**

- HIT met in July with the Mercer project management team to introduce and review the first draft of the workgroup charter. Additional edits and revisions are taking place and a final version for IHC approval will be available at the September meeting.
- The HIT workgroup continues to monitor progress on the analytics RFP process (contracted service) which is expected to go out for bid during the month of September.

#### **Multi-Payer**

- The matrix of the different payer's payment models is being updated to reflect the changes suggested at the July, 2015 workgroup meeting. The updates and proposal will be presented to the workgroup and IHC in August. Mercer is working with the workgroup to address baseline financial data reports required by CMMI. Data collection is anticipated to start in September.

#### **Clinical/Quality Measures Quality Measures Workgroup-**

- The Quality Measures Workgroup chair met with the HIT Workgroup to review the Clinical Quality Measures catalog adopted at the July, 2015 IHC meeting.

#### **Behavioral Health**

- Gina Westcott delivered a presentation on the SHIP grant to the Region 2 Behavioral Health Board on July 9th. Emphasis was placed on how the Regional Behavioral Health Boards could participate in SHIP through the Regional Health Collaboratives.
- Gina Westcott and Claudia Miewald met with Meg Hall and Donna Colberg with the Idaho Medicaid Health Home Project to discuss conducting a Behavioral Health Integration Survey with the existing PCMH practices in Idaho. This data will be used to determine Idaho's current level of Behavioral Health Integration within the existing PCMH population.
- Heather Clark, Project Manager for SHIP PCMH transformation provided a presentation on Patient Centered Medical Homes.
- Yvonne Ketchum presented updates on the Multi-Payer workgroup.
- Matt Wimmer presented Medicaid's Tiered Payment Model Proposal. He will provide a final report (including Medicaid workgroup feedback) on September 1st.
- Members of the BHI survey workgroup will have a draft survey to share with BHI Sub-Committee by September 1st.
- Site visits to PCMH's are being planned for September and October to conduct the Behavioral Health Integration survey.



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## **Workgroup Reports (continued):**

### **Population Health**

- The PHWG has completed review of the Get Healthy Idaho: Measuring and Improving Population Health. The document, that meets the deliverable for the SHIP grant and the accreditation requirements of the Division of Public Health, was completed August 3, 2015. It has been posted on the IDHW website at:  
[http://healthandwelfare.idaho.gov/Portals/0/Health/Get\\_Healthy\\_Idaho\\_Final.pdf](http://healthandwelfare.idaho.gov/Portals/0/Health/Get_Healthy_Idaho_Final.pdf)
- The PHWG met on July 23 from 3:00 – 4:00. A co-chair, Geri Rackow, Director, Eastern Idaho Public Health District, was announced. The agenda included a review of the SHIP Clinical Quality Measures catalog as a discussion point for the PHWG to identify appropriate population health measures for SHIP. It also included an overview of the regional health collaboratives, medical/health neighborhoods, and the draft charter provided by Mercer. Jennifer Feliciano from Mercer presented the draft charter and the PHWG will review and provide comments back to Mercer prior to the next meeting to be scheduled Wednesday, September 2 from 3:00 – 4:30 MST.



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