



# Idaho Healthcare Coalition

## Meeting Minutes:

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**SUBJECT:** Idaho Healthcare Coalition      **DATE:** September 9, 2015

**ATTENDEES:** Dr. Ted Epperly, Denise Chuckovich, Cynthia York, Dr. Andrew Baron, Scott Carrell, Jeff Crouch, Tom Fronk, Lisa Hettinger, Bruce Krosch, Deena LaJoie, Dr. David Peterman, Dr. Robert Polk, Susie Pouliot, Neva Santos, Larry Tisdale, Karen Vauk, Elke Shaw-Tulloch, Mary Sheridan, Dr. Kevin Rich, Ross Edmunds

**Office of the Attorney General:** Nicole McKay

**Teleconference:** Dr. Scott Dunn, Rene LeBlanc, Maggie Mann, Casey Meza, Carol Moehrle, Daniel Ordyna, Geri Rackow, Lora Whalen, Janet Willis, Dr. Keith Davis, Ann Wilde, Russell Duke

**Members Absent:** Richard Armstrong, Josh Bishop, Melissa Christian, Mike Dixon, Senator Lee Heider, Tammy Perkins, Representative Fred Wood, Dave Schmitz, Dr. David Pate, Jennifer Wheeler

**DHW Staff** Gina Westcott, Ann Watkins, Heather Clark, Miro Barac, Donna Allington, Kim Thurston

**Guests:** Yvonne Ketchum, Corey Surber, Sandeep Wadhwa, Norm Varin

**Mercer:** Katie Falls, Maija Welton, Jennifer Feliciano

**STATUS:** Final 10/14/15

## Summary of Motions/Decisions:

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**Motion:** Tom Fronk moved to accept the minutes of the August 12, 2015, Idaho Healthcare Coalition (IHC) meeting as prepared.

Susie Pouliot seconded the motion.

Motion carried.

**Motion:** Dr. Baron moved to accept the Multi-Payer Workgroup proposal.

Dr. Peterman seconded the motion.

Motion carried.

**Motion:** Neva Santos moved to accept the Behavioral Health Integration (BHI), Health Information Technology (HIT), and Idaho Medical Home Collaborative (IMHC) Workgroup Charters as prepared.

Dr. Baron seconded the motion.

Motion carried.

## Agenda Topics:

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**Opening remarks: “The best way to predict the future is to create it.” Peter Drucker**

- ◆ Dr. Ted Epperly, Chairman, called the roll, welcomed everyone and introduced the Regional Health Collaboratives’ Chairs, Co-Chairs, and Public Health District Statewide Healthcare Innovation Plan (SHIP) Managers.

### Agenda Topics

**SHIP Patient Centered Medical Home (PCMH) Interest Application to Providers** – *Cynthia York, Statewide Healthcare Innovation Plan (SHIP) Administrator, DHW, Heather Clark, SHIP PCMH Project Manager:*

- ◆ Cynthia York reported on the Interest Application that was sent to all primary care and family practice clinics in Idaho. 503 applications were sent by mail and 305 were sent by e-mail. This is the first phase in a three (3) phase application process.
- ◆ Heather Clark discussed the three (3) phases of the PCMH Application Process Timeline. By using a phased approach to meet the timeline requirements of the grant, all clinics in Idaho will have the opportunity to apply for participation in the SHIP. Phases are described below:
  - Phase 1:
    - Interest Application was sent to all primary care providers in Idaho.
    - Interest Application is due September 14<sup>th</sup>.
  - Phase 2:
    - The SHIP team will compile information from the Interest Applications and develop a matrix.
    - The SHIP team will present the Interest Application matrix and a draft of the Final Application to the IMHC Workgroup at their September 30<sup>th</sup> meeting.

- Phase 3:
  - Contractor will be on board.
  - Recommendations from the IMHC Workgroup will be incorporated into the Final Application.
  - The final Application will be presented to the IHC at the October 14<sup>th</sup> meeting.
  - Final Application will be sent to all clinics that had expressed interest.
  - Final Applications are due November 6<sup>th</sup>.

**Discuss and approve Multi-Payer Workgroup (MPW) proposal** – *Jeff Crouch, Dr. David Peterman, MPW Chairs (Attachment 1):*

Jeff Crouch presented the draft MPW Proposal along with the Idaho Multi-Payer Transformation Summary to the IHC members for approval. The MPW Proposal and Multi-Payer Transformation Summary outline how the payers are going to participate in the SHIP.

**Contract Project Manager Update and Communications Plan** – *Katie Falls, Principal, Mercer, Maija Welton, Mercer (Attachment 2):*

- Maija Welton reported that Mercer is currently working on the Communication Plan. The SHIP Communications Plan and toolkit will include strategies for targeting messages to both internal and external audiences. Mercer presented the following:
  - Different ways to communicate and potential target audiences.
  - How to promote patient engagement in their own care.
  - How to move the model forward to provide better care.

Coalition members discussed each slide in the presentation and gave their recommendations and feed back to the Mercer group. These changes will be incorporated and presented to the Coalition members at the October meeting as well as an implementation timeline. Coalition members were instructed to send any additional recommendations to Cynthia York at [YorkC@dhw.idaho.gov](mailto:YorkC@dhw.idaho.gov).

- Ms. Falls updated the Coalition members on the status of Workgroup Charters, Goal Charters, and Regional Collaboratives (RC) Charters. This has proven to be a very useful process in identifying gaps and workflow coordination.
- Information from these Charters will be incorporated in the Operational Plan.

**Workgroup Charter Review and Approval** – *Cynthia York, Katie Falls (Attachment 3):*

- ◆ Ms. York and Ms. Falls presented the charters for the Behavioral Health Integration (BHI), Health Information Technology (HIT), and Idaho Medical Home Collaborative (IMHC) Workgroups to the Coalition members for their approval. Ms. Falls explained the areas of each charter.
  - Interacting with workgroups to create charters has helped identify each workgroup's role and also has helped to find gaps.
  - Ms. Falls outlined the template for the charters. Each charter has the same template.
  - IHC will also approve any future updates or changes annually.
  - Each workgroup listed above has approved their charters.

**SHIP Operations and Advisory Group Reports/Updates** – SHIP Operations and IHC Workgroup Reports (Attachment 4):

- ◆ SHIP Operations and IHC Workgroup Report document was provided to the Workgroup members.
  - Elke Shaw-Tulloch provided a copy of the Get Healthy Idaho Plan which can be accessed at [www.healthandwelfare.idaho.gov](http://www.healthandwelfare.idaho.gov).

**Determinants of Health Prescription Pad** – *Ted Epperly, Chair (Attachment 4):*

- ◆ Dr. Epperly presented on Community Health Workers (CHW) and the social determinants of health. Four (4) in Five (5) physicians surveyed said that they see social needs as a medical condition and they are not confident in their capacity to address them. Physicians surveyed also stated that they feel unmet social needs lead to worse health for everyone, not just those in low income communities. By using a guideline to identify a patient's social determinants, the physician then can refer the patient to a CHW. The CHW would then help coordinate community resources for the patient.

**Closing remarks and Next Steps** – *Ted Epperly, Chair:*

- ◆ Next IHC meeting is October 14, 2015.

There being no further business Chairman adjourned the meeting at 4:30 p.m.