



## Population Health Workgroup 8th Meeting

### Agenda

Location: Telephone # 1-720-279-0026 Access Code: 773079 Date: April 6, 2016  
Room 9A, PTC Building

Time: 3:00 -4:30 MST

Agenda Item	Discussion (Key Points, Decisions, etc)	Objective/Decision Needed	Responsible Person
Introductions	Round robin		Elke Shaw-Tulloch
Review of February Meeting	<p>Review Action Items and Meeting Minutes from Last Meeting</p> <p>Last meeting was in February, there was no meeting in March. Elke presented the workgroups definition of Population Health document and graphic to the IHC. There were no additional items from last meeting</p>	Ensure actions were completed	Elke Shaw-Tulloch
Idaho Caregivers Alliance	<p>The Idaho Caregivers Alliance will discuss their response to 2015 HCR24 and ways to support unpaid family caregivers and how it fits with healthcare transformation.</p> <p>Dr. Toevs from the Idaho Caregiver Alliance presented on the work she has been doing in the alliance to address the issue of unpaid family caregivers in Idaho.</p> <p>Dr. Toevs has been active in trying to work with every health group in the state that the alliance can engage with, through her work has found that 1 in 4 Idahoans is an unpaid caregiver. These caregivers cross all spectrums of health and population health.</p> <p>The alliance launched in 2013 through a three year grant ran by Boise State University. They have conducted two statewide surveys, focused on all caregivers and those who they assist. In addition to these surveys the alliance has also held caregiver summits in Northern and Eastern Idaho. Through their efforts the alliance has partnered with several groups throughout the state focused on better healthcare for Idahoans. This led to a collaborative report on caregivers in Idaho.</p> <p>This task force has presented their recommendations for care navigators that can identify a caregiver and then direct them in the</p>	Knowledge about the Idaho Caregivers Alliance work	Sara Toevs

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	<p>right direction. Helping to identify caregivers and getting them help and support is a top priority for addressing the problems caregivers face in Idaho. Next steps for the alliance will be to launch statewide caregiver training. The alliance wants to move forward in collaborating with other groups working in healthcare.</p> <p>Dr. Toevs took questions on her presentation and the Idaho Caregiver Alliance.</p>		
<p><b>CHEMS, CHW, Telehealth Update</b></p>	<p>The CHEMS, CHW and Telehealth Workgroups have been actively working and this presentation will provide a more in-depth overview of their work.</p> <p>Miro gave a presentation on what the CHEMS CHW and Telehealth advisory groups are working on currently.</p> <p>CHEMS has been the most active currently, and has held three meetings from January through March to figure out measures and are close to being done. Measures will be done by Friday and will be proposing these measures to the IHC. The group will be working with HealthTech Solutions to receive help on how to collect these measures and how to report information out on these measures. CHEMS will be moving from an advisory group to a workgroup.</p> <p>CHW are in the middle with a contract negotiation with Idaho State University and are planning to start training through Idaho State University in the upcoming fall semester. Looking for 20-25 Community Health Workers to be trained in the first cohort and then will figure out how to imbed CHW within clinics.</p> <p>In measuring outcomes of CHW the group is looking at what measures they can address at that effectively show the effect of CHW and their outcomes. Megan Strite answered a question about handling the scope of work with CHWs in the clinics. Missed appointments are one of the measures that they're trying to capture.</p> <p>The Telehealth advisory group is looking at the Oregon model of Telehealth and will be bringing in experts from Oregon to teach us their processes in Telehealth. Working with clinics on an individual level on what their needs are with Telehealth. Working with Behavioral Health as a starting point to bring Telehealth to Idaho. Miro has been working with Mercer to create a Virtual PCMH brochure intended for medical community professionals.</p>	<p>Deeper understanding of the workgroup activities</p>	<p>Miro Barac</p>

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<b>Spectrum of Population Health</b>	<p>Present Final White Paper – discuss one-pager and other materials to be created</p> <p>Elke asked the workgroup what products would they like to see developed out of these documents.</p> <p>Gina said that a one pager would be helpful though it depends on the audience. Any suggestions are helpful and workgroup members are free to email Elke with suggestions.</p>	Create List	Elke Shaw-Tulloch
<b>Population Health Data</b>	<p>Discuss the status of the Network of Care site and the display of the population health measures</p> <p>Joe Pollard presented on the Network of Care site and has submitted for sole source for funding and has developed a scope of work. As soon as they hear back from sole source approval they'll have more to present and will have a contract signed. In the process of updating Get Healthy Idaho for the annual update. Due to delays from the contractor and Regional Collaboratives they are still working on getting data out to Regional Collaboratives the plan is to present this data the third week of May, but they are still working on a tentative plan.</p>	Update on Network of Care	Joe Pollard
<b>“Care Packages” for RCs</b>	<p>Discuss the potential for the creation of “care packages” for the RCs and PHDs to use with their clinics that provide an overview of what is available in each regional medical-health neighborhood.</p> <p>Elke asked members of the group from the Regional Collaboratives what are some things the workgroup can do to support the Regional Collaboratives in future meetings.</p> <p>Gina Pannell said that they are addressing this regularly but are not sure what they need yet.</p>	Decision if “care package” is warranted	Elke Shaw-Tulloch
<b>Member Sharing</b>	<p>Opportunity for members to share</p> <p>Elke opened the meeting for members to share what they are working on currently.</p> <p>Regions 4 had their third RC meeting and are working with hospital systems of St Alphonsus and St Luke’s on emergency room utilization. Providers need information on when their patients have been to an emergency room. Both hospital systems will work on informing clinics on when their patients are admitted to the ER in managing chronic diseases.</p> <p>Region 5 is working on how the collaborative offer can support to the clinics. Are developing</p>	Learn what members are doing	Elke Shaw-Tulloch

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	<p>resource list for region 5.</p> <p>Region 6 had an executive meeting and has another coming up in the next week. Will be meeting with clinics in May.</p> <p>Region 7 is starting to identify gaps and needs in the medical health neighborhoods starting with diabetes.</p> <p>Region 2 has continued to have executive committee and RC meetings. Currently trying to work with clinics and help with their work load.</p> <p>Region 3 had a RC meeting this week, had their priority areas set and had a discussion around them, discussed process measures in their priority measures. Also discussed strengthening behavioral health focus.</p> <p>The Idaho Oral Health Alliance convened a regional meeting bringing together interested parties around oral health each region came up with their own regional goals and will share these goals in coming months. Exploring options with an oral health referral system. The group is also working to develop screening tools for interested PCMH clinics.</p> <p>Miro Barac talked on the financial summit meeting hosted by the Federal Reserve Board where he was a presenter.</p> <p>Dr. Hahn mentioned the CQM workgroup is meeting to finalize measures.</p> <p>Tiffany Kinzler from Medicaid updated the group on what Medicaid is doing currently. They have new structures for PMP, have re-tiered over 60 clinics in the last 60 days, and are trying to align with SHIP.</p> <p>Casey Moyer gave an update on the Health IT piece of SHIP. Burke Jensen is working to get HealthTech Solutions up to speed and working with IHDE. Connections will take some time but the team is working on it along with trying to keep burdens on clinics low but also be able to collect data that aligns with national measures.</p>		

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<b>Next Meeting Agenda</b>	Discussion about future agenda items: <ul style="list-style-type: none"> <li>• Live Better Website –DHW</li> <li>• No Wrong Door</li> <li>• Inventory of work occurring in clinics</li> <li>• CDC 6 18 Initiative</li> </ul> <p style="color: red;">Elke talked about what the May meeting will have on the agenda. She asked if the group wanted to put anything else on the agenda.</p>	Agenda items identified  <i>Next meeting May 4</i>	Elke Shaw-Tulloch

## Participants

<b>DIVISION OF PUBLIC HEALTH</b>	
Elke Shaw-Tulloch	Administrator, Division of Public Health, Chair of Work Group
Dieuwke Dizney-Spencer	Deputy Administrator, Division of Public Health
Christine Hahn	Public Health Medical Director, Division of Public Health
Mary Sheridan	Chief, Bureau of Rural Health and Primary Care, Division of Public Health
Miro Barac	Manager, Regional Health Collaboratives, Division of Public Health
Kathy Turner	Chief, Bureau of Communicable Disease Prevention, Division of Public Health
Sonja Schriever	Chief, Bureau of Community and Environmental Health, Division of Public Health
James Aydelotte	Chief, Bureau of Vital Records and Health Statistics, Division of Public Health
Kris Spain	Chief, Bureau of Clinical and Preventive Services, Division of Public Health
Wayne Denny	Chief, Bureau of Emergency Medical Services and Preparedness, Division of Public Health
Traci Berreth	Chief, Bureau of Public Health Operations, Division of Public Health
Joe Pollard	Data Analytics Manager, Bureau of Public Health Operations
<b>DISTRICT HEALTH DEPARTMENTS</b>	
Lora Whalen	Panhandle Health District
Steve Holloway	Panhandle Health District
Carol Moerhle	Idaho North Central District
Kayla Sprenger	Idaho North Central District
Mike Larson	Idaho North Central District
Jennifer Weber	Idaho North Central District
Niki Zogg	Southwest District Health
Rachel Harris	Southwest District Health
Carol Julius	Southwest District Health
Gina Pannell	Central District Health Department
Jamie Harding	Central District Health Department
Rene LeBlanc	South Central Public Health District
Rob Petroch	South Central Public Health District
EJ Poston	South Central Public Health District
Maggie Mann	Southeastern Idaho Public Health
Tracy McCulloch	Southeastern Idaho Public Health
Rhonda D'Amico	Southeastern Idaho Public Health
Alison Palmer	Southeastern Idaho Public Health
Mandi Nelson	Southeastern Idaho Public Health
Geri Rackow	Eastern Idaho Public Health, PHWG Co-Chair
James Corbett	Eastern Idaho Public Health
<b>IHC MEMBERS</b>	
Neva Santos	Idaho Academy of Family Physicians
Tom Fronk	Idaho Primary Care Association
Gina Wescott	Division of Behavioral Health
Jeff Crouch	Blue Cross of Idaho
Tiffany Kinzler	Division of Medicaid
Barbra Gordon	Registered Dietitian Nutritionist, Idaho Academy of Nutrition and Dietetics
Karen Vauk	Idaho Foodbank
Samantha Kenney	Idaho Oral Health Alliance
<b>MERCER STAFF</b>	
Jennifer Felicano	Mercer Staff Liaison to PHWG
<b>SHIP STAFF</b>	
Cynthia York	SHIP Program Manager
Casey Moyer	SHIP Operations Project Manager
Kymberlee Schreiber	SHIP PCMH Project Manager
Taylor Kaserman	SHIP Administrative Assistant
Alexa Wilson	SHIP Administrative Assistant