

## Focus Area: PCMH Transformation Support

Objectives	Strategies	RC1	RC2	RC3	RC4	RC5	RC6	RC7
		1	1	2	2	2	2	1
Encourage practices to participate in PCMH Model Test Program		x	x	x	x	x	x	x
	<i>Email PCMH/SHIP application information to primary care clinics in the region</i>	x					x	
	<i>Executive Leadership Team contacts local clinic physicians and discusses PCMH/SHIP</i>		x				x	x
	<i>Respond to interested party questions and extend invitation to non-SHIP clinics for RC and PCMH workgroup meetings</i>			x	x			
	<i>Assess provider and/or clinic interest regionally</i>				x			
	<i>Communicate benefits of PCMH transformation</i>				x			
Provide coordination and integration solutions to PCMHs		x	x	x	x			x
	<i>Invite PCMH clinics or those working toward PCMH to participate in training and meetings in the region</i>	x	x		x			x
	<i>Connect PCMHs with existing SME resources and peers in the region and across the state to foster peer to peer support and help preparing for the next cohort</i>			x	x		x	

	<i>Identify opportunities to leverage SHIP contractor and other agency support to enhance capacity for coordination and integration</i>			x	x			
	<i>Increase awareness of the virtual PCMH concepts of SHIP (Community Health Worker, Telehealth, and Community Health Emergency Medical Services)</i>				x		x	
	<i>Promote and create linkages between selected clinics and CHW, CHEMS and telehealth programs</i>						x	
Create a forum for SHIP clinics to share best practices and assist each other as needed		x	x	x	x	x		x
	<i>Create a forum for SHIP clinics to share best practices and assist each other as needed</i>	x	x		x	x		x
	<i>Hold RC meetings</i>	x	x		x			x
	<i>Encourage the use of ongoing email threads with SHIP staff and SHIP clinics Set up a drop box type of platform to share documents, tools, and best practices</i>	x	x					x
	<i>Host workgroup calls as needed</i>		x					x
	<i>Establish quarterly conference call for care coordinators in region</i>							x
	<i>Networking form completed by each clinic prior to RC meeting to share PCMH successes/challenges</i>							x

	<i>RC website</i>				x			
Support PCMH facilitation efforts						x		
	<i>Support facilitation effort provided by PCMH contractor and SHIP staff during each cohort year and after contract year is over</i>					x		
Identify opportunities for shared resources and provide targeted assistance for clinics					x		x	
	<i>Evaluate cohort priorities, needs, and gaps</i>				x			
	<i>Receive direct feedback from QI staff on clinic needs via participation in PCMH transformation efforts and contractor coaching calls</i>				x			
	<i>Explore suggestion from RC for shared-resourcing opportunities</i>				x			
	<i>Link selected clinics with training, operational, and technical PCMH resources available through the SHIP</i>						x	
	<i>Link clinics with national, state, and local initiatives and/or best practices conducive to improved patient outcomes</i>						x	
Maintain awareness of clinic activities, status, and needs through updates		x		x	x			
	<i>Receive bimonthly reports from QI specialist on clinic activities, contractor involvement, and requests for support</i>		x	x				

	<i>Receive direct feedback from clinic leads on successes and barriers</i>				x	x		
	<i>Receive status updates and requests from clinics using QI staff, PCMH transformation plan, PCMH portal</i>					x		
Communicate supports offered by RC to clinics						x		
	<i>Routine communication with cohort clinics via email, sharing RC minutes and health district participation in contractor coaching calls</i>					x		
The RC will promote behavioral health integration (BHI) in primary care settings in the district							x	
	<i>The RC will share BHI education and training opportunities available through SHIP</i>						x	
	<i>District SHIP staff will attend BHI education and training opportunities available through SHIP</i>						x	
	<i>District SHIP staff will maintain situation awareness about regional behavioral health opportunities and activities</i>						x	
The RC will support BHI in primary care settings in the district							x	
	<i>District SHIP staff will share BHI resources with selected clinics</i>						x	

	<i>District SHIP staff will develop, maintain, and disseminate a regional behavior health resource directory</i>						x	
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