

STATE LEVEL EVALUATION SUCCESSSES OF COMMUNITY HEALTH WORKERS IN IDAHO



Community health worker's meet the needs of Idaho communities by promoting access to services, providing health education, supporting care delivery, and promoting advocacy.



Patient Centered Medical Home (PCMH)

- Enhance care coordination.
- The "bridge" between the patient and medical team.
- Meet with patients after their appointments to explore and discuss SDOH.
- Go into patient homes and assess fall-risks and medications.
- The "arm" that extends the reach of healthcare into their communities.



Social Determinants of Health (SDOH)

- Transportation assistance to and from appointments, social activities, grocery stores.
- A resource for food, food stamps, food banks, education on what to eat and how to shop.
- Assist with financial problems and obtaining insurance.
- Translate for non-English speaking patients
- The "informer" of community resources and social services for patients.



Health Outcomes

- Improve clinical outcomes.
- Detect malfunctioning medical equipment and assisting with replacing equipment.
- Decrease medical costs.
- Reduce avoidable hospitalization and readmissions.
- Empower patients.



Patient Engagement

- Provide preventative screenings.
- Assist with chronic disease management.
- Promote healthy behaviors.
- Improve access to healthcare.
- Improve patient experience and engagement.

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